



Enabling the population of India
to earn a better livelihood.

GroupL - Security Division

Property & Asset Management
Energy Management
Manned Guarding
Security Training
Commercial Housekeeping Services
Cleaning Services
HR Services

Contact Details:

www.groupl.in

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180030021515



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How we do it ...

- Our expertise:**
- ✓ Over 40 years of experience in manned guarding industry.
 - ✓ We are able to deploy on a pan – India basis.
 - ✓ Strong presence in rural locations.
 - ✓ Adequate reserve manpower with each office.
 - ✓ PSAR Act (2005) compliant and ISO certified.
 - ✓ Provide police verified guards.

Security. **Guaranteed.**



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Security Training – Making a Difference

- ✓ GroupL has set-up a pan-India network of security training institutes to train security guards as per the requirements of the PSAR Act (2005).
- ✓ All guards are trained as per requirements of the Act before being deployed. Further they receive regular refresher training.
- ✓ Use of curriculum developed by the National Security Institute of the UAE to train guards in India and deploy them abroad.
- ✓ Operating the Kerala Governments' Security Centre of Excellence to train Keralites for employment opportunities in the global security market.
- ✓ Conduct 'Train the Trainer' courses for the Security Knowledge & Skills Development Council (SKSDC) in India. Train personnel on security skills for various state municipalities.
- ✓ Offer specialised training as per client requirement to their employees on safety and security. Clients include Cairn Energy, Honeywell India, Tata Motors Finance, Quikr etc.



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Training in Progress



Training of reserve manpower
at our office



Fire safety training to
guards at site



Security training at
Honeywell, India



Training of guards for
overseas placement



Training of guards as per
PSAR Act, 2005



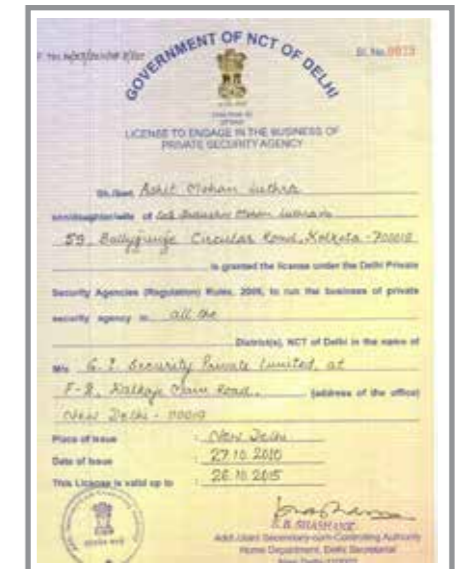
Classroom training provided to security
guards for overseas placement



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Legally, Ethically, Morally Correct Company

- ✓ PSAR Act, 2005 licensed.
- ✓ All statutory compliances adhered to – PF, ESI, Leave, Bonus and Gratuity.
- ✓ We pay guards as per minimum wages in all states.
- ✓ Guards receive accurate and timely salary.
- ✓ We are often audited by our clients and they regularly rate us to be their best vendors when it comes to legal compliance.





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Guard's Welfare

- ✓ **Guard of the month** - Awarded to 1 in every 100 guards employed by us each month. This is to recognise the guard in going beyond the call of his duty to serve and protect the customer.
- ✓ **Supervisory training** – Each guard of the month is put on a fast track for promotion to supervisory and subsequently field staff roles. For this they are put on quarterly training for a year to give them sufficient understanding of their job requirements, responsibilities and team management.
- ✓ **Grievance handling cell** – All site staff receive calls from HO managers, once a month enquiring about their wellbeing.
- ✓ **People's trust** – In case of death, funeral expenses looked after.
- ✓ **Development of barracks** - Where all the needs of a security guard are looked in to.



Sudip Pandey

Joined us as a security guard in 2008.
Currently promoted to Field Officer.



Subodh Kumar

Joined us as a security guard in 2006.
Over the years he has been promoted
and is now working as office staff.



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Some Recent Guard of the Month Awardees



Akash Deb Barma, deployed at Religare, Punjagutta



Tirahut Bhup Pandey, deployed at Quikr, Mumbai



Kuldeep Singh, deployed at L & T, Budhewal



Sidhananda Mishra, deployed at CPF, Bangalore



A Vijay, deployed at L & T Metro Rail, Hyderabad



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Same Day Solution

- ✓ We have a call centre (180030021515) where clients / security guards can call and have their doubts resolved or issues clarified.
- ✓ Escalation Matrix: This is applicable for all 4 regions (North, South, East and West). Our Regional Managers are based in New Delhi, Bangalore, Kolkata and Mumbai respectively.

National Operations Head (New Delhi)

- Regional Manager, West (Mumbai)
- Branch Manager (by location)
- Manager - Customer Care (by location)
- Call Centre



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Client List

Some of our esteemed clients include:

- Axis Bank
- Accolite Software
- Aditya Birla Finance
- Astra Zeneca Pharmaceuticals
- Batra Garments
- DHL
- Domino's Pizza
- Dunkin Donuts
- HCC
- Heritage School
- ICICI Bank
- Indiabulls
- Jabong.com
- L & T Hyderabad Metro Rail Project
- Larsen and Toubro
- Luthra and Luthra Law Offices
- Maersk Line
- Mahindra Finance
- Qatar Airways
- Quikr.com
- Ratnakar Bank
- Religare
- Shree Ganesh Jewellers
- Simplex Infrastructure
- Srei Equipment Finance
- Standard Chartered Bank
- Supermax
- Tata Motors Finance
- Tata Projects
- Tresmode Fashion

This list is indicative and not an exhaustive list of our clients.



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GroupL – **About Us**

- ✓ Established in 1973, over 40 years of experience.
- ✓ Head Office is in Kolkata, supported by 14+ branches in India.
- ✓ International presence in Bhutan, Nepal and UAE.
- ✓ Employ thousands of people at hundreds of sites.
- ✓ Serve 134 clients in India across 304 locations.
- ✓ 95% employee and client retention rate.
- ✓ Services include: manned guarding, security training, commercial housekeeping and cleaning service, facility management and HR Services.
- ✓ PSAR Act (2005) compliant and ISO certified.
- ✓ Member of Security Knowledge and Skill Development Council (SKSDC). Chairman is a member of Advisory Board of SKSDC.
- ✓ Focused on uplifting the population of India by providing gainful employment and training facilities to the youth.



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Contact Us



If you want your premises to be protected by trained guards, then go ahead and **contact us for a customized solution.**

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