

Company Name: Hero Future Energy.

Address: 202, Vohla Phase 107
New Delhi

Period/Quarter Ended: _____ Date: Sep-13

Guarding Services

Superior Very Satisfactory Average Unsatisfactory

How satisfied are you with the...

- | | | | | |
|--|----------------------------------|-----------------------|-----------------------|-----------------------|
| Appearance & grooming of the guards | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Guard's knowledge of daily tasks | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Guard's ability to follow instructions | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Punctuality & attendance of the guards | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Guard's level of attentiveness | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Attitude, friendliness & willingness to help of the guards | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Management

- | | | | | |
|---|----------------------------------|-----------------------|-----------------------|-----------------------|
| Frequency of Supervisory checks | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Supervisors & Managers understanding of your needs | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Waiting time for resolving issues raised | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Managers ability to identify & solve problems | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Managers ability to handle issues with courtesy & professionalism | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Our legal compliances (PF/ESI etc.) | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Superior Very Satisfactory Average Unsatisfactory

The Company

How would you rate the quality of your relationship with us

Definitely Probably Unsure Probably Not

Would you recommend us to your friends & colleagues

Please tell us how we can serve you better:

Client Name



Client Signature
(with stamp)

Designation

Thank you for your feedback, we sincerely appreciate your honest opinion and will take your inputs into consideration.