

Company Name: Mrs. Anuja P. Sharma

Definitely  Probably  Unsure  Probably Not

Address: 1B3, Regency place  
7 Richmond Rd, Blore-25

Would you recommend us to your friends & colleagues

Period/Quarter Ended: \_\_\_\_\_ Date: 15/04/2014

### Housekeeping and Cleaning Services

Superior  Very Satisfactory  Average  Unsatisfactory

#### How satisfied are you with ...

- The appearance & grooming of our housekeeping staff
- Their knowledge of daily tasks
- Their ability to follow instructions
- Their ability to clean as per established schedules

#### Management

- Frequency of Supervisory checks
- Supervisors & Managers understanding of your needs
- Waiting time for resolving issues raised
- Managers ability to identify & solve problems
- Managers ability to handle issues with courtesy & professionalism
- Our legal compliances (PF/ESI etc.)

#### The Company

- How would you rate the quality of your relationship with us

Please tell us how we can serve you better:

Both 1 time clearing in charge & cleaning staff are very excellent.

Interaction with the customer is good. Keep up the good work.

Mrs. Anuja Sharma  
Anuja Sharma

Client Name

Krishna K P

Client Signature  
(with stamp)

HR Manager

Designation

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Thank you for your feedback, we sincerely appreciate your honest opinion and will take your inputs into consideration.